In order to conduct simulations of 50 correspondents opened up a spread sheet 2 , put in it three columns named them customer ID, average service time and idle proposition time

I put the 50 correspondents in column A I linked average customer time in sheet 1 to sheet 2 by using formula =sheet1! I6 I6 being the cell the average time in the system in sheet1 is put, used the same method in column C linked up idle proposition time in sheet 1 to sheet2 by using formula =sheet1!I9 with I9 being the cell the idle proportion time is recorded

I later highlighted the entire table went to the data tab on me excel interface clicked on what if which prompted a drop down menu I clicked on data table then clicked on column input cell I later clicked in an empty cell and clicked o ok and it gave me different simulations for the different row corresponding to the customer ID Average customer Time and idle proposition time